

Trafford Clinical Commissioning Group: Unscheduled Care Activity Report

Information Summary 28 November 2013 to 14 January 2014

This information pack summarises data from 28th November 2013 to 14th January 2014 (7 weeks since implementation). The pack, which is updated weekly, aims to track the flow of patients at the three local Trusts - UHSM, CMFT and SRFT following the opening of the Urgent Care Centre at TGH on 28th November.

It is important to note that as part of the New Health Deal for Trafford modelling of activity, annual predicted activity levels at each organisation were set. These annual plans are based equally across 365 days of the year and therefore do not include fluctuations for winter pressures.

1. Performance

Achieving Q3 performance against the A&E access target (95% of patients to spend 4 hours or less in A&E) across Greater Manchester was challenging. 4 Trusts failed the target for Q3, including both CMFT and UHSM.

- CMFT and UHSM failed quarter 3, both achieving 94.5% against the 95% target
- SRFT achieved 95.8%

A number of winter pressures schemes and services agreed and funded in December 2013 are expected to beneficially impact on Q4 performance, however early January 2014 is showing continued challenges for UHSM and parts of CMFT. Daily monitoring of the standard continues, and the Trigger and Escalation Plans implemented during challenging periods.

2. Attendances

Table 1 shows the number of A&E attendance for **Trafford registered patients** at the three local Trusts since 28 November 2013 as well as the benchmarks against agreed predicted levels as set out in the New Health Deal for Trafford modelling.

In summary:

- Overall, Trafford registered patient attendances at the local Trusts are 5.5% below plan as at 14th January 2014. This represents 611 fewer attendances.
- Variations in attendances are evident between Trusts, but all Trusts are seeing fewer attendances.

Table 1 - Attendances

	Last Year Activity 28/11/12 to 14/1/13	Last Year Actual + NHD Predictions	This Year Actual 28/11/13 to 14/1/14	Nos. of patients variance from plan	% Variance from plan
CMFT (Excluding walk in centre)	7475	6413	6187	-226	-3.5%
UHSM	3428	4058	3805	-253	-6.2%
SRFT	216	648	516	-132	-20.4%
Total	11119	11119	10508	-611	-5.5%

3. Admissions

Table 2 below shows the number of A&E admissions by **Trafford registered patients** at the three local Trusts since 28 November 2013, and benchmarks against agreed levels as set out in the NHD modelling.

In summary:

- 2 fewer admissions than planned (not statistically significant).
- Variance from plan is significant across all three organisations with CMFT admitting significantly fewer than expected (-21%) and UHSM (+10%) and SRFT (+16%) admitting more.

Table 2 – Admissions

	Last Year Activity 28/11/12 to 14/1/13	Last Year Actual + NHD Predictions	This Year Actual 28/11/13 to 14/1/14	Nos. of patients variance from plan	% Variance from plan
CMFT (Excluding walk in centre)	1297	949	750	-199	-21%
UHSM	1319	1516	1673	157	10%
SRFT	96	246	286	40	16%
Total	2712	2711	2709	-2	0%

4. NWAS

Comparing December 2012 and December 2013, there has been an increase of 100 ambulance journeys. Further work is underway to analyse this but the majority of this is likely to be due to transfer from TGH to MRI. An audit of all transfers is currently being undertaken by TGH.

The proportion of ambulances arriving at TGH has reduced. Work is underway to understand the decrease in numbers. Additionally, clinical audits of Trafford patients arriving by ambulance are underway at UHSM and carried out daily at SRFT to understand if adjustments to Pathfinder can be made to relieve pressure at local A&Es. A task and finish group to review possible reconfigurations to Pathfinder is being set up.

5. **Attendances at Altrincham General Hospital**

No significant changes to the number of attendances at Altrincham following the changes at TGH. This will continue to be monitored.

6. **Attendance by age**

The activity for under 5s has been produced for the first time this week. From initial analysis, a peak in children being seen by UHSM at the end of December has stabilised and normal variation is being seen. This will continue to be monitored.

7. **Next Steps**

A) Fully implement and evaluate the schemes in place to deflect patients from secondary care.

These schemes include:

- Alternative to Transfer (ATT) service commenced on 20 December 2013. Initial data shows that 56 **attendances** have been avoided in a 3 week period. An audit is underway to determine how many were likely to be admissions.
- Intermediate Care facility set up at TGH is fully operational; this has not reached capacity since opening. This is a key agenda item at the Operations group on Friday 17th to understand how this facility can be utilised optimally.
- Primary care deflection – self presenters at A&E deflected to GP practice where appropriate

B) Communication and engagement

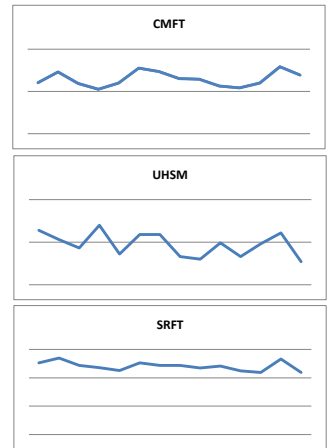
- GP Education event scheduled for 28th January 2014.
- GP guide to TGH services circulated widely to all Trafford GPs. Being disseminated to GPs on periphery of Trafford (Manchester) to ensure they know how and when to access the UCC at TGH
- Communications meeting scheduled for 24th January to understand what additional further communications are required
- JHOSC scheduled for 29th January – preparation underway

C) Further work being undertaken to understand patient flow

- Conduct a clinical audit of patients arriving at Emergency Departments by ambulance to better understand the nature of these patients' illnesses and whether there is scope to increase the number of patients managed in a primary care service or the Trafford Urgent Care Centre
- Establish a task and finish group to review the NAWAS pathfinder operational policy and compliance with this policy
- Implement phase 2 indicators to be in place by mid February:
 - a. Delayed Transfers of Care
 - b. Length of Stay
 - c. Admissions by HRG
 - d. Activity Analysis by postcode (TBC)
 - e. Re-admissions
 - f. Recommend the re-phasing of expected activity levels to account for the seasonal variation

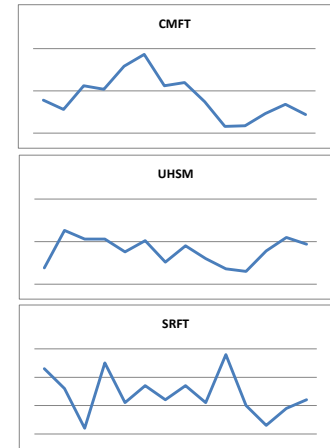
Daily A&E Attendances by Provider Site (4 Hour Target) All Activity

2 Weeks Data		From: 01/01/2014 To: 14/01/2014													
Site	01/01/2014	02/01/2014	03/01/2014	04/01/2014	05/01/2014	06/01/2014	07/01/2014	08/01/2014	09/01/2014	10/01/2014	11/01/2014	12/01/2014	13/01/2014	14/01/2014	
rw3t1	CMFT Altrincham Gen	0	54	43	35	24	52	52	54	38	54	39	29	48	46
rw3rc	CMFT Children's	112	104	98	100	92	85	102	92	90	106	96	97	141	119
rw3dh	CMFT Dental	0	10	10	0	0	9	15	12	12	12	0	0	15	9
rw3re	CMFT Eye	32	76	75	42	31	73	77	66	60	57	66	38	77	64
rw3mr	CMFT MRI	347	328	274	267	306	347	325	330	333	234	244	336	365	350
rw3sm	CMFT St. Mary's	13	35	40	22	28	57	49	28	40	32	24	27	54	35
rw3tr	CMFT Trafford Gen	99	122	53	60	118	151	115	70	71	68	73	72	92	71
	CMFT	603	729	593	526	599	774	735	652	644	563	542	599	792	694
rm203	UHSM	264	253	243	270	236	259	259	233	230	249	233	248	261	227
	UHSM	264	253	243	270	236	259	259	233	230	249	233	248	261	227
rm301	SRFT	253	269	244	236	226	252	243	243	234	241	224	219	266	219
	SRFT	253	269	244	236	226	252	243	243	234	241	224	219	266	219
	Total	1120	1251	1080	1032	1061	1285	1237	1128	1108	1053	999	1066	1319	1140



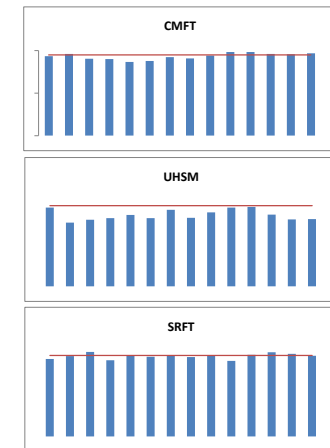
Daily A&E Breaches by Provider Site (4 Hour Target)

Site	01/01/2014	02/01/2014	03/01/2014	04/01/2014	05/01/2014	06/01/2014	07/01/2014	08/01/2014	09/01/2014	10/01/2014	11/01/2014	12/01/2014	13/01/2014	14/01/2014	
rw3t1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
rw3rc	1	0	1	3	0	0	0	0	0	0	0	0	0	1	
rw3dh	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
rw3re	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
rw3mr	38	27	55	49	78	92	54	60	35	8	5	23	32	20	
rw3sm	0	0	0	0	0	0	1	0	0	0	0	0	0	1	
rw3tr	0	1	0	0	1	1	1	0	2	0	4	0	1	1	
	CMFT	39	28	56	52	79	93	56	60	37	8	9	23	22	
rm203	UHSM	19	63	53	53	38	51	26	45	30	18	15	39	55	47
	UHSM	19	63	53	53	38	51	26	45	30	18	15	39	55	47
rm301	SRFT	23	16	2	25	11	17	12	17	11	28	10	3	9	12
	SRFT	23	16	2	25	11	17	12	17	11	28	10	3	9	12
	Total	81	107	111	130	128	161	94	122	78	54	34	65	98	81



Daily A&E Performance by Provider Site (4 Hour Target)

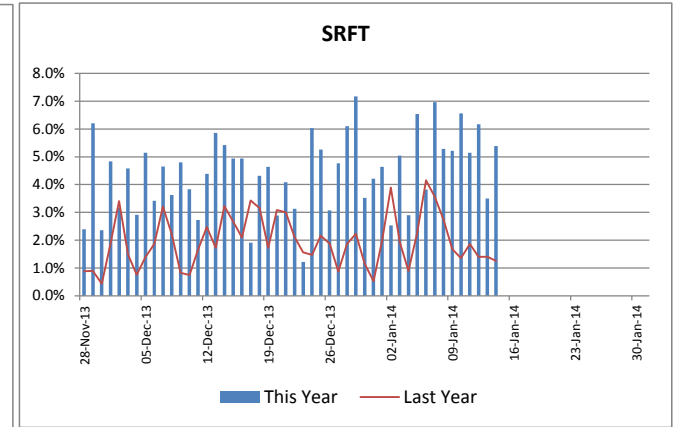
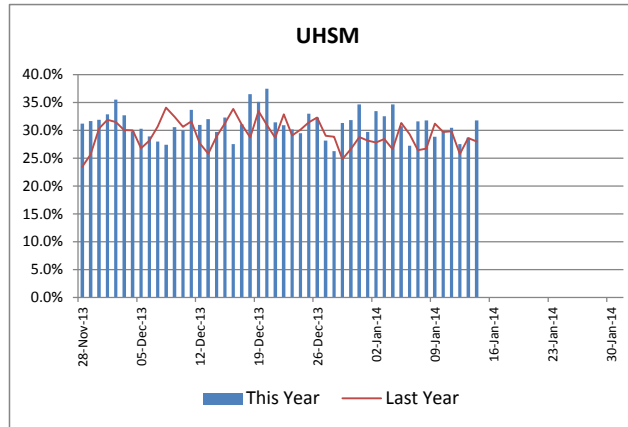
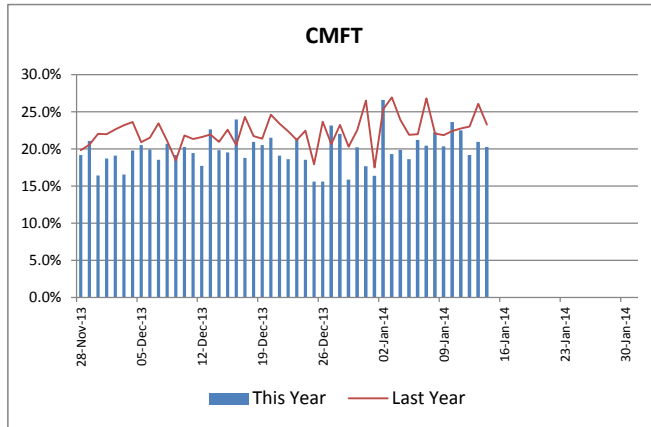
Site	01/01/2014	02/01/2014	03/01/2014	04/01/2014	05/01/2014	06/01/2014	07/01/2014	08/01/2014	09/01/2014	10/01/2014	11/01/2014	12/01/2014	13/01/2014	14/01/2014	
rw3t1	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
rw3rc	99.1%	100.0%	99.0%	97.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.3%	100.0%	
rw3dh	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
rw3re	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
rw3mr	89.0%	91.8%	79.9%	81.6%	74.5%	73.5%	83.4%	81.8%	89.5%	96.6%	98.0%	93.2%	91.2%	94.3%	
rw3sm	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	97.1%	
rw3tr	100.0%	99.2%	100.0%	100.0%	99.2%	99.3%	99.1%	100.0%	97.2%	100.0%	94.5%	100.0%	98.9%	98.6%	
	CMFT	93.5%	96.2%	90.6%	90.1%	86.8%	88.0%	92.4%	90.8%	94.3%	98.6%	98.3%	96.2%	95.7%	96.8%
rm203	UHSM	92.8%	75.1%	78.2%	80.4%	83.9%	80.3%	90.0%	80.7%	87.0%	92.8%	93.6%	84.3%	78.9%	79.3%
	UHSM	92.8%	75.1%	78.2%	80.4%	83.9%	80.3%	90.0%	80.7%	87.0%	92.8%	93.6%	84.3%	78.9%	79.3%
rm301	SRFT	90.9%	94.1%	99.2%	89.4%	95.1%	93.3%	95.1%	93.0%	95.3%	88.4%	95.5%	98.6%	96.6%	94.5%
	SRFT	90.9%	94.1%	99.2%	89.4%	95.1%	93.3%	95.1%	93.0%	95.3%	88.4%	95.5%	98.6%	96.6%	94.5%
	Total	92.8%	91.4%	89.7%	87.4%	87.9%	87.5%	92.4%	89.2%	93.0%	94.9%	96.6%	93.9%	92.6%	92.9%



Activity represents all A&E attendances (patients of any CCG) at each Provider
National operational standard: 95% of patients seen and discharged within 4 hours of attendance.

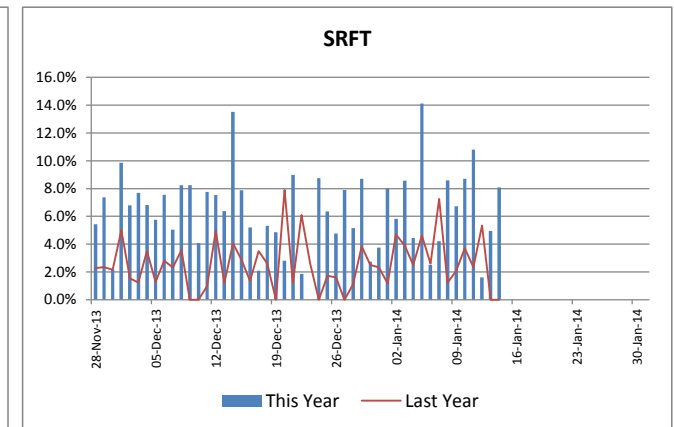
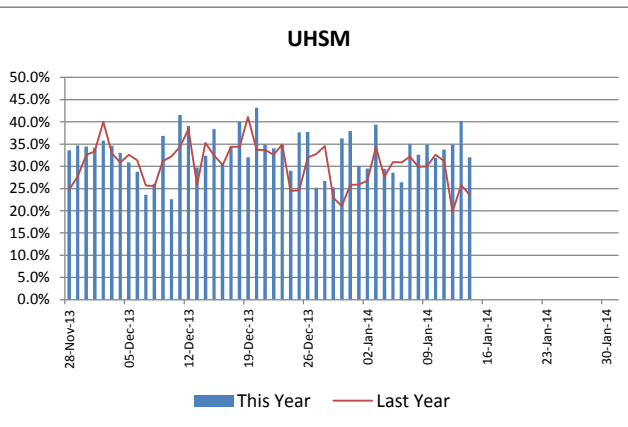
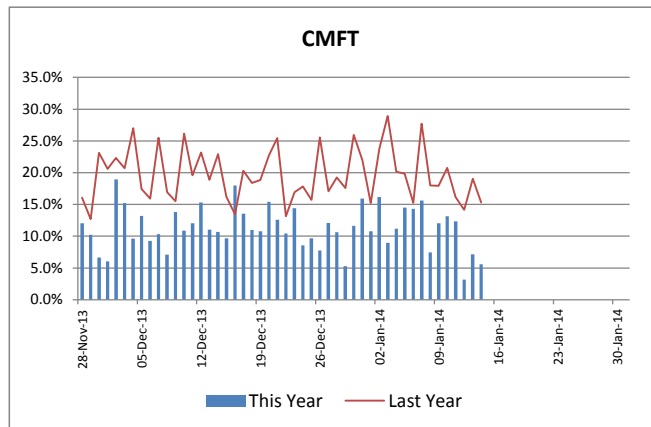
A&E Attendances - Trafford CCG Activity as a % of Total Activity

From: 28/11/2013 To: 14/01/2014



Urgent Care Admissions - Trafford CCG Activity as a % of Total Activity

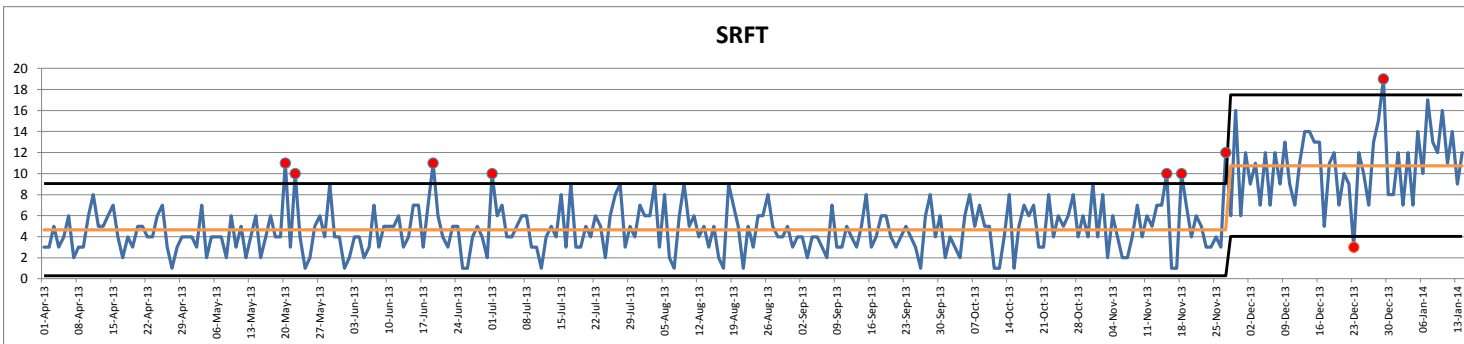
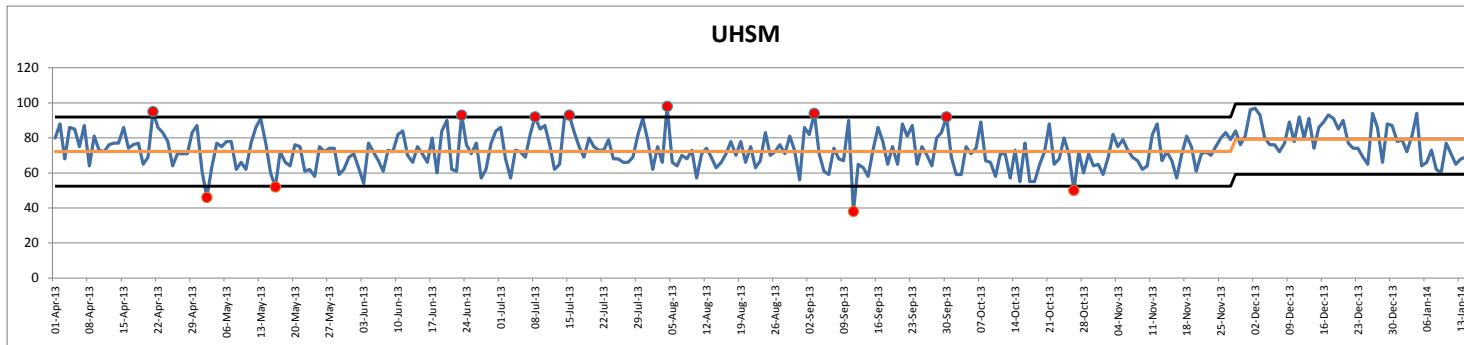
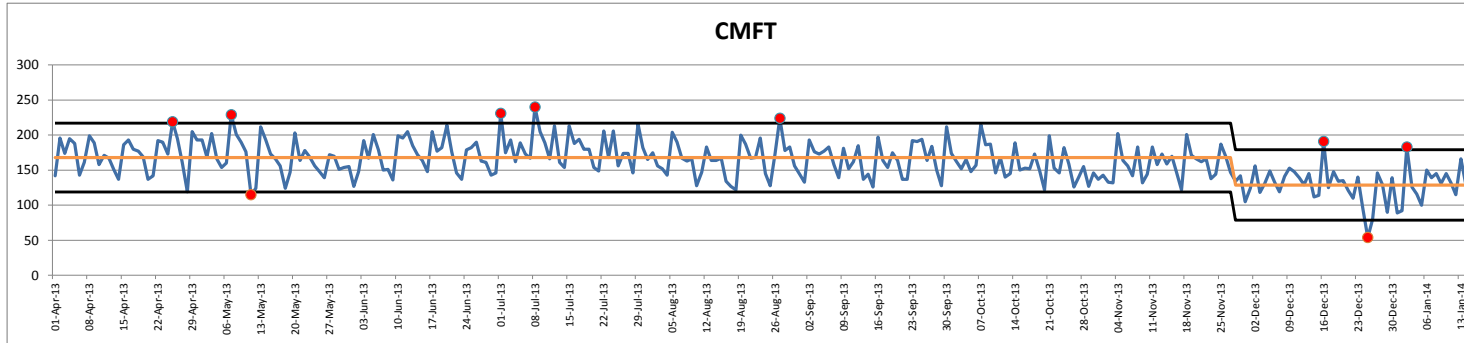
From: 28/11/2013 To: 14/01/2014



Daily A&E Attendances Trafford CCG Patients (SPC)

From: 01/04/2013 To: 27/11/2013

From: 28/11/2013 To: 14/01/2014



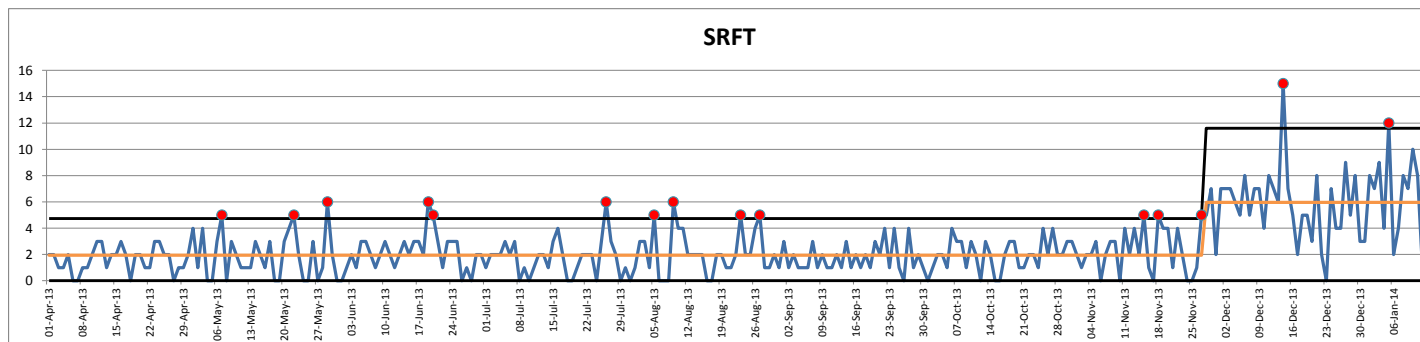
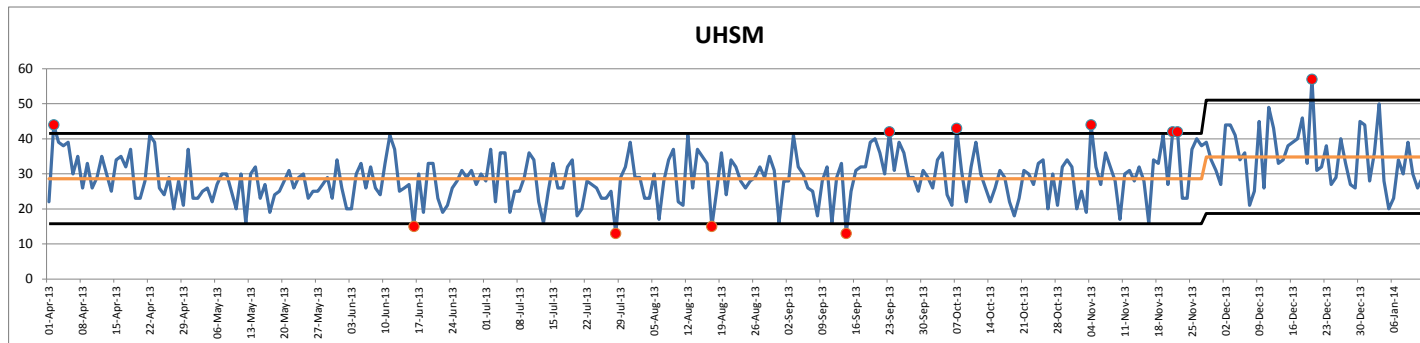
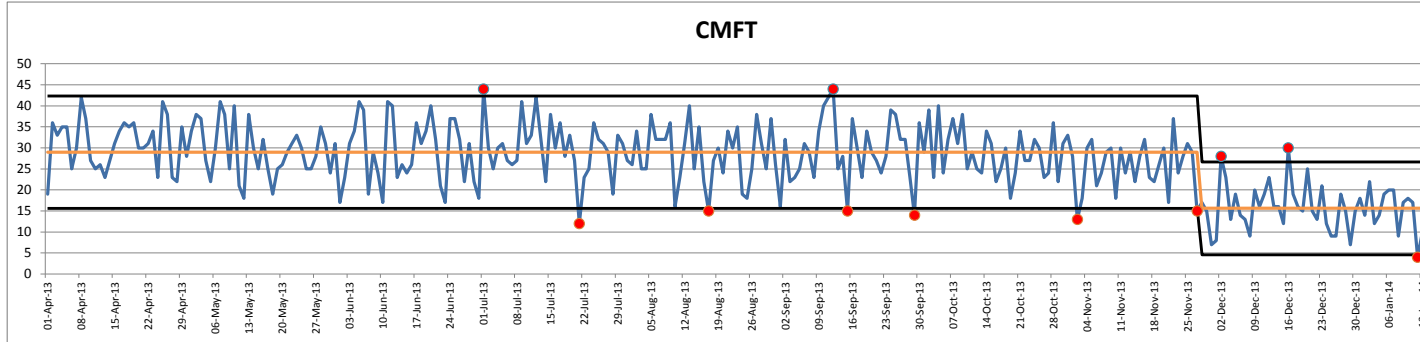
SPC Key

- Black Line Upper & Lower Limits (values within these lines show common cause variation)
- Orange Line Mean or Average of all data values
- Blue Line Activity (actual daily values)
- Red Dot Outside Control Limits (indicates special cause variation)

Note: Seven consecutive points above or below the Mean also indicate special cause variation

Daily Urgent Care Admissions Trafford CCG Patients (SPC)

From: 01/04/2013 To: 27/11/2013 From: 28/11/2013 To: 14/01/2014



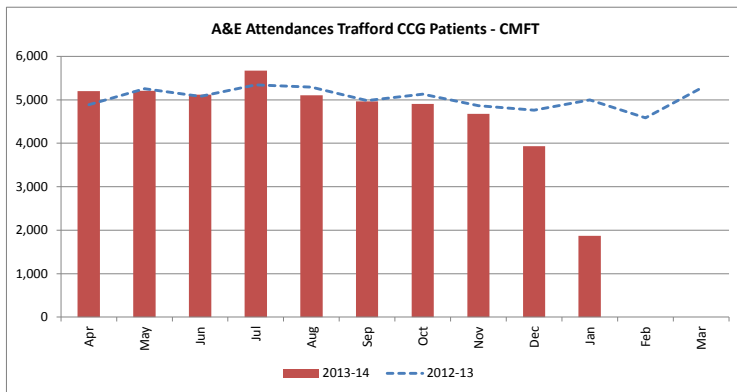
SPC Key

- Black Line Upper & Lower Limits (values within these lines show common cause variation)
- Orange Line Mean or Average of all data values
- Blue Line Activity (actual daily values)
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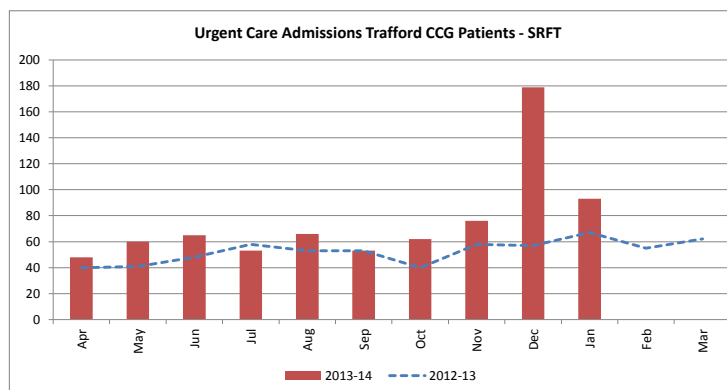
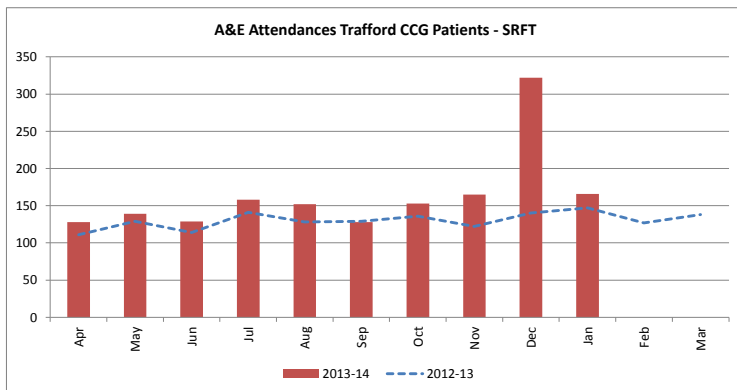
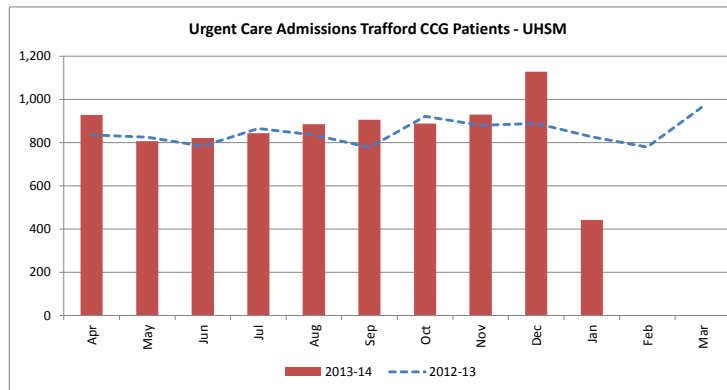
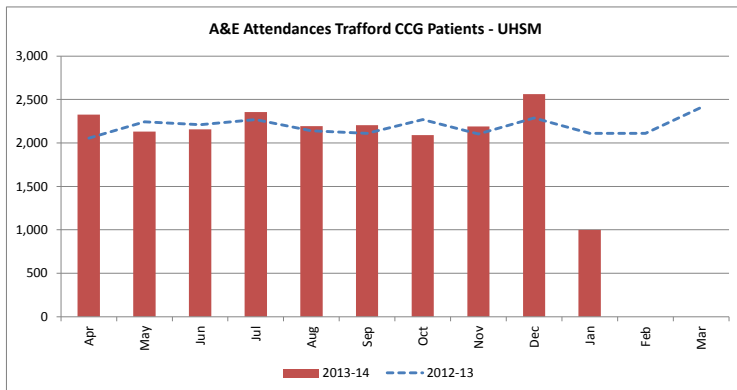
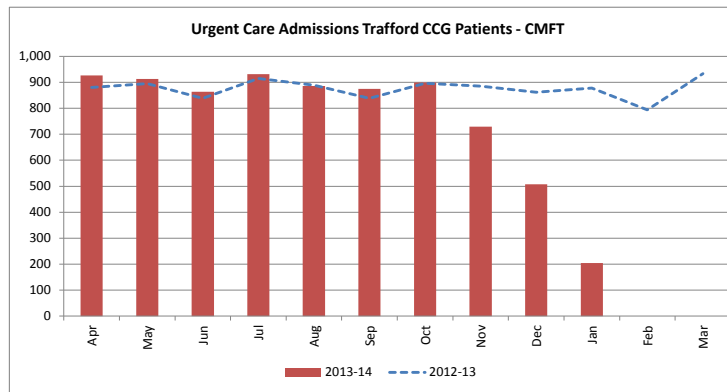
Note: Seven consecutive points above or below the Mean also indicate special cause variation

Monitoring Dashboard 2013/14

A&E Attendances (2012/13 v 2013/14) Trafford CCG patients



UC Admissions (2012/13 v 2013/14) Trafford CCG patients



Comparison of A&E Attendances 2012/13 and 2013/14 for Trafford CCG patients at each Provider

Comparison of Urgent Care Admissions 2012/13 and 2013/14 for Trafford CCG patients at each Provider

Monitoring Dashboard 2013/14

A&E Attendances - Trafford CCG - Comparison Against Planned Activity

CMFT

Time and Arrival Mode	Plan Extra Per Day After NHD	Since 28/11/13			Last 2 Weeks			Expected Activity													
		Last Year	Expected	This Year	Last Year	Expected	This Year	From: 01/01/2014 To: 14/01/2014													
								01/01/2014	02/01/2014	03/01/2014	04/01/2014	05/01/2014	06/01/2014	07/01/2014	08/01/2014	09/01/2014	10/01/2014	11/01/2014	12/01/2014	13/01/2014	14/01/2014
2 00:00 to 07:59 Brought in by Ambulance	-5.9	268	-9	132	70	7	26	2	0	0	0	0	1	0	0	0	0	0	1	2	0
3 00:00 to 07:59 Other	-7.1	393	59	165	118	26	39	2	5	6	1	1	1	6	0	0	0	0	3	2	
4 08:00 to 23:59 Brought in by Ambulance	-4.6	974	758	551	278	214	157	15	28	22	18	11	16	12	13	9	15	17	8	17	7
5 08:00 to 23:59 Other	-5	5840	5605	5339	1805	1735	1648	74	146	142	129	99	96	183	134	132	128	121	114	100	137
Total	-22.6	7475	6413	6187	2271	1981	1870	93	179	170	148	111	114	201	147	141	143	138	124	122	146

Actual Activity													
From: 01/01/2014 To: 14/01/2014													
01/01/2014	02/01/2014	03/01/2014	04/01/2014	05/01/2014	06/01/2014	07/01/2014	08/01/2014	09/01/2014	10/01/2014	11/01/2014	12/01/2014	13/01/2014	14/01/2014
3	2	0	3	2	1	3	1	2	1	1	5	1	1
3	5	3	3	6	1	1	3	4	1	3	5	1	0
12	19	3	9	8	18	15	13	10	9	9	13	10	0
74	157	120	101	84	130	120	128	115	134	119	96	151	119
92	183	126	116	100	150	139	145	131	145	132	115	166	130

UHSM

Time and Arrival Mode	Plan Extra Per Day After NHD	Since 28/11/13			Last 2 Weeks			Expected Activity													
		Last Year	Expected	This Year	Last Year	Expected	This Year	From: 01/01/2014 To: 14/01/2014													
								01/01/2014	02/01/2014	03/01/2014	04/01/2014	05/01/2014	06/01/2014	07/01/2014	08/01/2014	09/01/2014	10/01/2014	11/01/2014	12/01/2014	13/01/2014	14/01/2014
2 00:00 to 07:59 Brought in by Ambulance	3.2	254	404	324	72	117	92	17	7	9	6	9	10	7	8	7	8	4	7	7	8
3 00:00 to 07:59 Other	4.5	280	492	284	64	127	83	9	12	9	7	11	11	8	9	10	9	9	10	9	11
4 08:00 to 23:59 Brought in by Ambulance	2.5	768	886	978	207	242	229	15	14	17	15	23	16	20	17	21	15	19	16	26	15
5 08:00 to 23:59 Other	3.2	2126	2276	2219	613	658	597	46	53	51	47	50	48	48	41	46	51	50	33	43	48
Total	13.4	3428	4058	3805	956	1144	1001	86	85	85	74	92	84	82	74	83	82	81	65	84	81

Actual Activity													
From: 01/01/2014 To: 14/01/2014													
01/01/2014	02/01/2014	03/01/2014	04/01/2014	05/01/2014	06/01/2014	07/01/2014	08/01/2014	09/01/2014	10/01/2014	11/01/2014	12/01/2014	13/01/2014	14/01/2014
11	5	4	11	7	3	5	7	4	8	7	9	7	4
10	5	4	4	7	8	5	7	7	2	5	4	9	6
17	16	18	30	6	17	16	10	14	22	20	11	18	14
41	46	55	49	44	38	47	38	35	45	39	41	34	45
79	72	81	94	64	66	73	62	60	77	71	65	68	69

SRFT

Time and Arrival Mode	Plan Extra Per Day After NHD	Since 28/11/13			Last 2 Weeks			Expected Activity													
		Last Year	Expected	This Year	Last Year	Expected	This Year	From: 01/01/2014 To: 14/01/2014													
								01/01/2014	02/01/2014	03/01/2014	04/01/2014	05/01/2014	06/01/2014	07/01/2014	08/01/2014	09/01/2014	10/01/2014	11/01/2014	12/01/2014	13/01/2014	14/01/2014
2 00:00 to 07:59 Brought in by Ambulance	2.7	22	149	88	8	8	23	6	3	3	3	3	6	4	3	3	3	3	3	4	3
3 00:00 to 07:59 Other	2.6	10	132	45	2	38	11	3	3	3	3	3	4	3	4	3	3	3	3	3	3
4 08:00 to 23:59 Brought in by Ambulance	2.1	72	171	214	28	57	76	2	8	5	2	5	5	3	5	3	5	4	2	4	3
5 08:00 to 23:59 Other	1.8	112	197	169	33	58	56	4	6	4	4	4	5	8	4	5	2	4	5	2	4
Total	9.2	216	648	516	71	162	166	14	19	14	11	14	19	17	15	13	12	13	12	12	12

Actual Activity													
From: 01/01/2014 To: 14/01/2014													
01/01/2014	02/01/2014	03/01/2014	04/01/2014	05/01/2014	06/01/2014	07/01/2014	08/01/2014	09/01/2014	10/01/2014	11/01/2014	12/01/2014	13/01/2014	14/01/2014
1	1	2	1	2	4	3	2	0	3	0	1	1	2
1	1	0	1	3	1	2	0	0	1	0	1	0	0
8	4	6	4	7	5	8	5	5	4	6	3	7	4
2	1	4	1	2	0	4	6	7	8	5	9	1	6
12	7	12	7	14	10	17	13	12	16	11	14	9	12

Plan = The additional number of patients forecast to attend A&E on a daily basis after NHD changes take place (28/11/2013)

Expected activity = An estimate of expected activity + additional planned activity

Actual activity = Actual numbers attending A&E

Note: Until NHD changes take place Expected Activity will be the same as Actual Activity

Monitoring Dashboard 2013/14

Urgent Care Admissions - Trafford CCG - Comparison Against Planned Activity

CMFT

Plan	Since 28/11/13			Last 2 Weeks			
	Last Year	Expected	This Year	Last Year	Expected	This Year	
Extra Per Day After NHDT							
Time of Admission							
2 Admissions 00:00 to 07:59	-3.4	236	76	120	66	21	27
3 Admissions 08:00 to 23:59	-4	1061	873	630	301	245	177
Total	-7.4	1297	949	750	367	266	204

4.3 Direct Transfers

From: 01/01/2014 To: 14/01/2014		Expected Activity													
		01/01/2014	02/01/2014	03/01/2014	04/01/2014	05/01/2014	06/01/2014	07/01/2014	08/01/2014	09/01/2014	10/01/2014	11/01/2014	12/01/2014	13/01/2014	14/01/2014
2		1	1	4	1	3	0	1	0	4	6	0	1	3	0
3		13	31	33	22	17	11	25	20	13	14	14	9	10	13
		14	32	37	23	20	11	26	20	17	20	14	10	13	13

From: 01/01/2014 To: 14/01/2014		Actual Activity													
		01/01/2014	02/01/2014	03/01/2014	04/01/2014	05/01/2014	06/01/2014	07/01/2014	08/01/2014	09/01/2014	10/01/2014	11/01/2014	12/01/2014	13/01/2014	14/01/2014
2		1	1	2	3	2	0	4	0	4	5	1	0	2	2
3		13	21	10	11	17	20	16	9	13	13	16	4	8	6
		14	22	12	14	19	20	20	9	17	18	17	4	10	8

UHSM

Plan	Since 28/11/13			Last 2 Weeks			
	Last Year	Expected	This Year	Last Year	Expected	This Year	
Extra Per Day After NHDT							
Time of Admission							
2 Admissions 00:00 to 07:59	2	321	415	399	83	111	106
3 Admissions 08:00 to 23:59	2.2	998	1101	1274	267	298	336
Total	4.2	1319	1516	1673	350	409	442

From: 01/01/2014 To: 14/01/2014		Expected Activity													
		01/01/2014	02/01/2014	03/01/2014	04/01/2014	05/01/2014	06/01/2014	07/01/2014	08/01/2014	09/01/2014	10/01/2014	11/01/2014	12/01/2014	13/01/2014	14/01/2014
2		8	9	7	6	11	11	8	9	7	9	5	7	5	9
3		17	21	32	24	19	18	23	21	21	24	28	13	16	18
		25	30	39	30	30	29	31	30	28	33	33	20	21	27

From: 01/01/2014 To: 14/01/2014		Actual Activity													
		01/01/2014	02/01/2014	03/01/2014	04/01/2014	05/01/2014	06/01/2014	07/01/2014	08/01/2014	09/01/2014	10/01/2014	11/01/2014	12/01/2014	13/01/2014	14/01/2014
2		7	4	14	8	6	1	5	6	13	8	7	9	7	11
3		21	32	36	20	14	22	29	24	26	22	19	20	30	21
		28	36	50	28	20	23	34	30	39	30	26	29	37	32

SRFT

Plan	Since 28/11/13			Last 2 Weeks			
	Last Year	Expected	This Year	Last Year	Expected	This Year	
Extra Per Day After NHDT							
Time of Admission							
2 Admissions 00:00 to 07:59	1.4	23	89	75	7	27	24
3 Admissions 08:00 to 23:59	1.8	73	158	211	26	51	69
Total	3.2	96	246	286	33	78	93

From: 01/01/2014 To: 14/01/2014		Expected Activity													
		01/01/2014	02/01/2014	03/01/2014	04/01/2014	05/01/2014	06/01/2014	07/01/2014	08/01/2014	09/01/2014	10/01/2014	11/01/2014	12/01/2014	13/01/2014	14/01/2014
2		2	1	2	1	1	2	2	2	2	1	2	1	1	1
3		2	6	5	4	5	3	6	2	3	5	3	6	2	2
		4	7	7	5	6	5	8	4	5	6	5	7	3	3

From: 01/01/2014 To: 14/01/2014		Actual Activity													
		01/01/2014	02/01/2014	03/01/2014	04/01/2014	05/01/2014	06/01/2014	07/01/2014	08/01/2014	09/01/2014	10/01/2014	11/01/2014	12/01/2014	13/01/2014	14/01/2014
2		0	3	2	1	4	0	1	2	2	2	2	0	2	3
3		8	4	7	3	8	2	3	6	5	8	6	1	3	5
		8	7	9	4	12	2	4	8	7	10	8	1	5	8
Total		50	65	71	46	51	45	58	47	63	58	51	34	52	48
		+7	-4	-12	-12	-5	-0	-7	-7	+13	-1	-1	-3	+15	+5

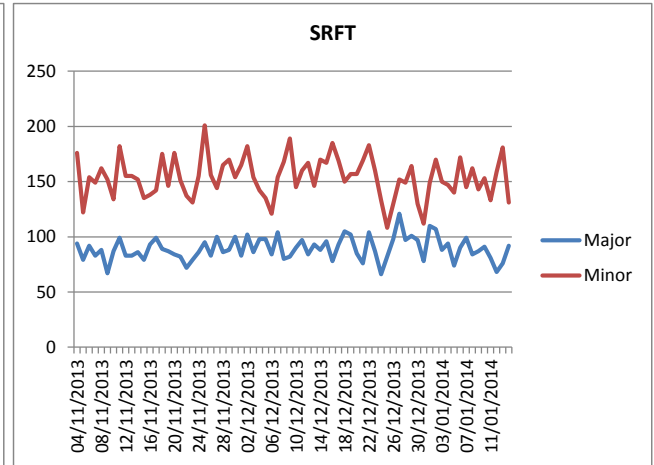
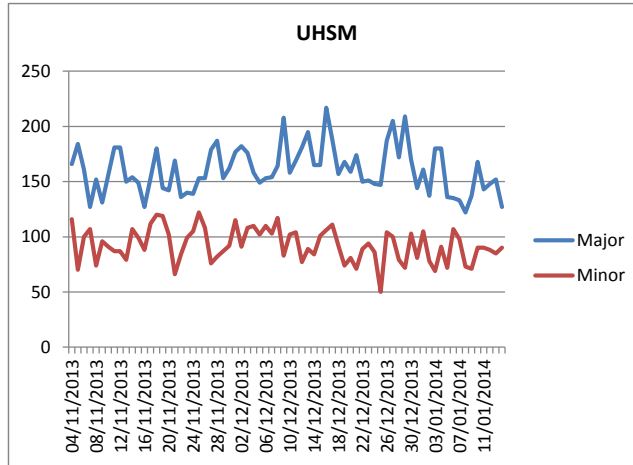
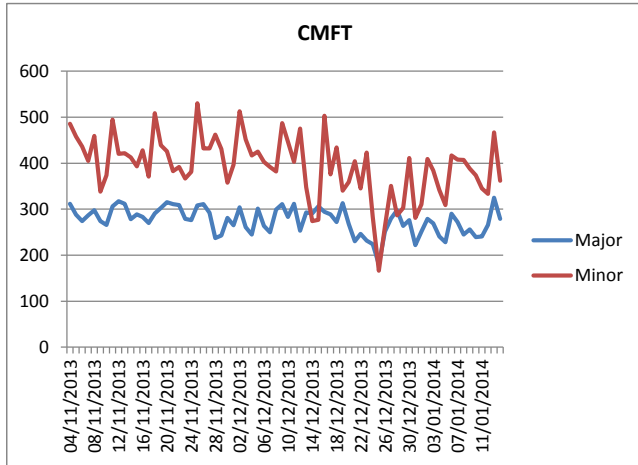
Plan = The additional number of patients forecast to attend A&E on a daily basis after NHDT changes take place (28/11/2013)

Expected activity = An estimate of expected activity + additional planned activity

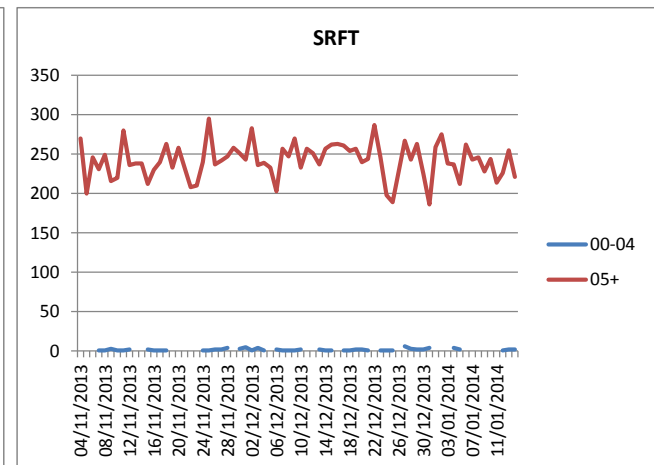
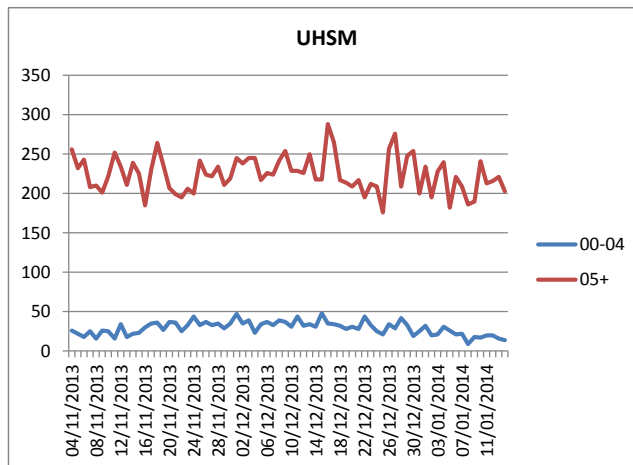
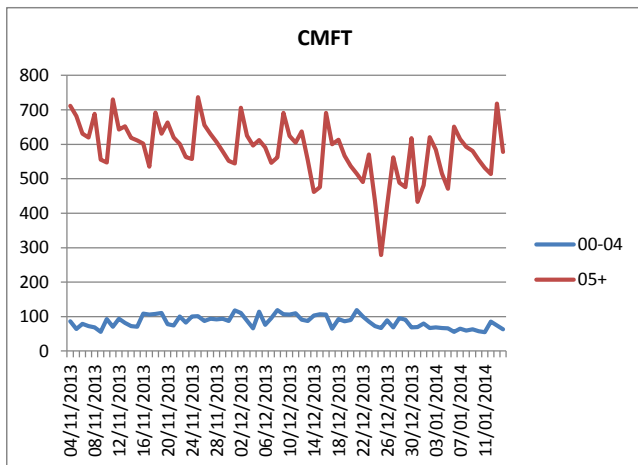
Actual activity = Actual numbers attending A&E

Note: Until NHDT changes take place Expected Activity will be the same as Actual Activity

A&E Attendances - by Triage Category



A&E Attendances - by Age Group



Urgent Care Admissions - by Main Speciality (Top 5)



Urgent Care Admissions - by Age Group

